

QUALITY MANAGEMENT POLICY STATEMENT



It is the policy of LOS Electrical Engineers to provide Electrical, Design and Project Management Services, to meet the needs of the Water and Wastewater Industries. This service will maintain LOS Electrical Engineers tradition of using highly skilled craftsman to provide a consistently high standard and ever improving service to our clients.

The Company will provide sufficient resources to ensure that staff are suitably selected, trained and competence assessed to enable them to discharge their duties effectively and to our client's satisfaction.

The Company will ensure that a review of our client's needs, and their perception of the Company is carried out as part of the cycle of continual improvement and the setting of objectives.

A management review program will ensure that all services provided, satisfy the applicable requirements and are successfully carried out to the client's satisfaction. The Company will further ensure that close co-operation with our suppliers is maintained, reviewed and improved.

The Company will ensure that the requirements of current Safety, Health and Environmental legislation is met. Environmental objectives are set in order to enhance Customer Focus in terms of efficient energy use and the recycling of materials.

All staff will be given a copy of the Policy Statement as part of their induction into the Company & future updates.

This statement will be reviewed at least annually.

This Statement of policy represents the commitment of the Company and the Workforce to the Quality Management System.

Signed

A handwritten signature in black ink, appearing to be 'A. Jones' or similar, written over a light blue horizontal line.

Managing Director:

Date: 12th March 2026

